

MEMORANDUM CIRCULAR No. 20Series of 2024

SUBJECT: REVISED GUIDELINES IN THE ACCREDITATION OF PRE-MARRIAGE COUNSELORS (PM Counselors)

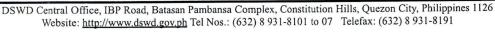
I. RATIONALE

The Family Code of the Philippines emphasizes the value of family and marriage, thus it recognizes the critical role of marriage counselors in preparing would-be-married couples to assume their respective roles as couples and future parents to their children. Furthermore, Article 16 of the Family Code of the Philippines reiterates that "In the cases where parental consent or parental advice is needed, the party or parties concerned shall, in addition to the requirements of the preceding articles, attach a certificate issued by a priest, imam or minister authorized to solemnize marriage under Article 7 of this code or a marriage counselor duly accredited by the proper government agency to the effect that the contracting parties have undergone marriage counseling. Failure to attach said certificate of marriage counseling shall suspend the issuance of the marriage license for a period of three months from the completion of the publication of the application. Issuance of the marriage license within the prohibited period shall subject the issuing officer to administrative sanctions but shall not affect the validity of the marriage." Hence, in response to Executive Order (EO) No. 221, series of 2003, "Redirecting the Functions and Operations of the DSWD," the Department of Social Welfare and Development (DSWD) developed and issued policies, manuals, and guidelines covering the accreditation of Pre-Marriage Counselors (PM Counselors).

In accordance with President Ferdinand R. Marcos Jr.'s directive to digitalize all vital government services and the Anti-Red Tape Authority's (ARTA) directive to streamline all government services resulting in fewer requirements and a defined period for processing applications for accreditation, the DSWD has begun streamlining its regulatory services, one of which is the the Accreditation of Service Providers.

The DSWD, through the Standards Bureau (SB), in collaboration with key personnel from selected DSWD Field Offices (FOs) and other stakeholders, held a Streamlining Design Workshop to review its current process and develop a digitally streamlined process. Consultations, brainstorming, and deliberations were held as needed to ensure uncompromised service quality in providing Accreditation to PM Counselors.

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As a result of these initiatives, the DSWD will now streamline the process in accordance with the Ease of Doing Business (EODB) law, shortening the assessment, validation, and accreditation of applicant PM Counselors. To support the streamlining efforts, in collaboration with the DSWD Academy, there is a mandatory provision for capability-building activities to guarantee the improvement/enhancement of capabilities as PM Counselors as part of their eligibility.

Finally, these revised guidelines will serve as a comprehensive guide in the processing of the Accreditation of Pre-Marriage Counselors.

II. LEGAL BASES

A. Joint Memorandum Circular No. 01 series of 2018 issued by DSWD-POPCOM-DOH-DILG and PSA, Revised Pre-Marriage Orientation and Counseling (PMOC) Program Implementing Guidelines of 2018

No. 10.0 Accreditation of Pre-Marriage Counselors. The accreditation of premarriage counselors shall be governed by separate guidelines issued by the DSWD.

B. Executive Order No. 221, series of 2003, entitled "Redirecting the Functions and Operations of the DSWD"

Sec. 3, (a) set standards, accredit and provide consultative services to public and private institutions, organizations and persons engaged in social welfare activities, and monitor performance and compliance to standards by institutions, organizations and persons engaged in social welfare activities, both public and private.

C. Joint Circular No. 1-89 issued by the Office of the Civil Registrar General, National Statistics Office and Department of Social Welfare and Development

Rule 1. Seminar on marriage counseling shall be conducted by a priest, imam or minister authorized to solemnize marriage and registered as such with the Office of the Civil Registrar General, or by a marriage counselor duly accredited by the Department of Social Welfare and Development.

D. Executive Order No. 209, series of 1987 otherwise known as the Family Code of the Philippines

Article 16, In the cases where parental consent or parental advice is needed, the party or parties concerned shall, in addition to the requirements of the preceding articles, attach a certificate issued by a priest, imam, or minister authorized to solemnize marriage under Article 7 of this Code or a marriage counselor duly accredited by the proper government agency to the effect that the contracting

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parties have undergone marriage counseling.

"The Civil Code Revision Committee, UP Law Center in its letter dated September 23, 1988 to the National Statistics Office clarified this provision that the DSWD is the proper government agency to accredit marriage counselors."

III. DEFINITION OF TERMS

This section aims to establish a common understanding of the key terms used in this document.

- a. Accreditation- refers to the process of providing official recognition by the DSWD to an individual's expertise to provide PM Counseling services after the applicant complies with the set requirements and procedures, as stated herein.
- **b.** Accredited Pre-Marriage Counselor (PM Counselor) refers to a recognized professional duly accredited by the DSWD to conduct PM Counseling sessions for would-be-married couple/s applying for marriage license.
- **c.** Certificate of Marriage Counseling (MC) a certificate issued by an accredited PM Counselor to contracting parties who have completed the PM Counseling session.
- d. PM Counseling training a curriculum for new individuals interested in learning about and developing their skills as PM Counselors.
- e. Contracting Parties refers to the engaged or would-be-spouses who, in order to obtain a marriage license, are required to undergo pre-marriage orientation and/or counseling.
- f. DSWD Academy a learning facility that will provide specialized training, capacity-building activities, and other learning development interventions to social workers and paraprofessionals to enable them to meet the ever-changing trends in social work practice.
- g. Electronic Learning Management System (ELMS) a platform that provides alternative modes of learning for the Department and harmonizes the learning and development interventions across Office, Bureaus, Service (OBS,) and Field Offices.
- h. Pre-Marriage Counseling (PM Counseling) refers to the mandatory counseling session required for all contracting parties where one or both parties are 18-25 years old, in addition to their attendance at the Pre-Marriage Orientation (PMO), pursuant to Article 16 of the Family Code.

Contracting parties above 25 years old may also avail of this service. The session provides assistance and guidance to the contracting parties toward an informed decision about their forthcoming married life.

i. **Refresher course-** is a curriculum designed for Accredited PM Counselors to help them improve their knowledge and skills while also developing new ones.

IV. COVERAGE

This guideline covers all social workers and other professionals/service providers, both in the private and public sectors, who have met the required eligibility as stated herein except for those exempted from the DSWD accreditation as aligned with Article 7¹ and 16 of Executive Order No. 209 (Family Code of the Philippines).

V. OBJECTIVES

These guidelines aim to:

- 1. Guide all social workers and other professionals/service providers, both in the private and public sectors on the streamlined and centralized processes of the Accreditation of PM Counselors;
- 2. Institute new processes and mechanisms along the accreditation process; and
- 3. Delineate and clarify the roles and functions of the FOs and Central Office (CO) -Office, Bureau, Service (OBS) along the implementation of these guidelines.

VI. GENERAL POLICIES

- 1. The eligibility as stated herein must be fully met and complied with prior to the issuance of a certificate of accreditation;
- 2. All applications for the Accreditation of PM Counselors will be processed in the DSWD through the Standards Bureau (SB);
- 3. All applicants must undergo the PM Counseling Training and refresher courses, for renewal of application, for at least twenty-four (24) hours at the DSWD Academy.
- 4. The Certificate of Accreditation issued to a PM Counselor is non-transferable;
- 5. Only an accredited PM Counselor with a valid Certificate of Accreditation is authorized to sign and issue the Certificate of Marriage Counseling to would-be-married couple/s aged 18 to 25 years old in accordance with Article 16 of the Family Code of the Philippines.

¹ "Any priest, rabbi, imam, or minister of any church or religious sect duly authorized by his church or religious sect and registered with the civil registrar general, acting within the limits of the written authority granted by his church or religious sect and provided that at least one of the contracting parties belongs to the solemnizing officer's church or religious sect."

- 6. Training/refresher course/s shall be conducted face-to-face or virtual depending on the training design from the DSWD Academy.
- 7. All trained PM Counselors under the DSWD Academy will be assessed for accreditation and issued a Certificate of Accreditation of PM Counselor, if found eligible.

VII. ELIGIBILITY FOR PRE-MARRIAGE COUNSELOR ACCREDITATION

- 1. Must have a Bachelor's Degree in Social Work, Nursing or any Behavioral and Social Sciences Course, as well as other four-year courses with counseling as part of the academic curriculum or professional practice; and
- 2. Must have a Certificate of Completion on PM Counseling Training/ Capability Building or refresher course/s (for renewal) issued by the DSWD Academy.

VIII. ACCREDITATION PROCESS

A. Pre-Accreditation:

The applicant must undergo training (for new) and refresher course/s (for renewal) in Counseling/PM Counseling conducted by the DSWD Academy.

There are two (2) ways in which the applicant can avail of the offered trainings/courses:

1. Applicants from the Local Government Unit (LGU) or individual professionals, whether new applicants or applicants with soon-to-expire or with an expired certificate of accreditation, must send their letter of request or interest to avail of the PM Counseling training or refresher course addressed to:

The Social Welfare Institutional Development Bureau (SWIDB) Director, and email it to **academy@dswd.gov.ph**, copy furnished the SB through email address: **sb@dswd.gov.ph**.

The SWIDB shall respond to the letters received within five (5) working days by confirming the schedule of the training and providing a list of other requirements subject to the DSWD Academy Guidelines; OR

2. List of endorsed LGUs or individual professionals with expired or near-expiring accredited PM Counselors shall be sent to the DSWD Academy from SB.

The DSWD Academy upon receipt of the list, shall then provide an acknowledgment response to SB together with an attached approved schedule of Comprehensive Training and refresher courses.

After, SWIDB shall send invitations to the prioritized LGUs or individual professionals based on the list provided by the SB together with the list of other requirements subject to the DSWD Academy Guidelines.

The training fee will be determined by the DSWD Academy and will be charged to the applicant.

Participants are required to fill out the online pre-registration form. In the same form, participants will be asked if they want to continue with the PM Counselor Accreditation. Should they choose to move forward, they will be redirected to the PM Counselor Application Form for completion. Moreover, all requirements stated herein must be uploaded.

Once the application is completed and submitted, a prompt response will appear indicating that the application was successfully submitted and will be processed upon completion of the capability building.

B. Accreditation Proper:

Upon completion of the conduct of training/capability building by the DSWD Academy, the Standards Bureau shall then assess and process the Certificate of Accreditation of PM Counselors, following the requirements stated in title VII. Eligibilities of this circular.

- The SB focal who has access to the Electronic Learning Management System (ELMS) shall endorse to the concerned SB Division the list of applicants who have completed the training or refresher course/s at DSWD Academy together with a copy of the Diploma or Transcript of Records (TOR) or Special Order or any document as proof of the applicant's professional practice for assessment for accreditation.
- 2. The SB accreditor will then review the documents. If assessed to be compliant and the SB accreditor determines that the applicant has met the eligibilities stated herein, the SB accreditor shall process the issuance of an electronic Certificate of Accreditation signed by the undersecretary supervising the SB.
- 3. The issuance of an electronic Certificate of Accreditation will be sent through the applicant's provided email address, gathered through ELMS, using the SB official email address, **sb@dswd.gov.ph**.
- 4. In case the ELMS is unavailable, an official announcement from the DSWD regarding the downtime shall be issued. During this period, applicants can still submit their duly accomplished application form and requirements to the DSWD Academy at academy@dswd.gov.ph, copy furnished to the SB Director through email address: sb@dswd.gov.ph. The application form and templates can be sent by requesting a copy from the DSWD Academy.

The DSWD Academy shall provide traditional endorsement of all accreditation requirements listed in number. 1 to SB sent through its official email address: **sb@dswd.gov.ph**.

The processing time for accreditation is **three (3) working days** upon receipt/confirmation of the applicants through ELMS.

IX. VALIDITY PERIOD OF THE ACCREDITATION

For both newly accredited and with renewed accreditation, the Certificate of Accreditation shall be valid for five (5) years.

X. GROUNDS FOR NON-ACCREDITATION, NON-RENEWAL AND REVOCATION OF ACCREDITATION

Accreditation or renewal of accreditation shall not be granted on the following grounds:

- 1. Submission of falsified documents;
- 2. Expiration or revoked PRC license, if applicable;
- 3. Having been found guilty before any court in relation to abuse and exploitation of clients, or any crime involving moral turpitude;
- 4. Reports of abuse and exploitation by clients.

XI. HANDLING OF COMPLAINT AGAINST ACCREDITED PM Counselors

A. Requisites of Valid Complaint

For a complaint to be valid, **except for anonymous complaint**, it must meet the following requirements:

It shall be in **writing** and **subscribed** by the complainant and shall contain the following:

- i. Full name and contact details of the complainant;
- ii. Full name of the respondent PM Counselor;
- iii. A narration of the relevant and material facts that shows the act or omission allegedly committed by the respondent; and
- iv. Copies of documentary evidence and affidavits of witnesses, if any.

The mere absence of any of the aforementioned requirements is a ground for the dismissal of the complaint without prejudice to its refiling upon compliance with the same.

- **B.** Anonymous Complaint. Complaints may be filed anonymously provided that it must contain factual allegations and verifiable leads or accompanied by documentary evidence.
- **C. Where to File a Complaint.** Complaint shall be filed with the DSWD-SB, through any of the following means:
 - 1. Personal filing;
 - 2. Registered mail;
 - 3. Private courier; or

4. Electronic mail (e-mail) at SB's official email address, and the same shall be conditionally accepted, therefore, the original copy thereof must be submitted to the DSWD before a notice is sent to the respondent. Failure to submit the original copy of the complaint shall be a ground for dismissal without prejudice to its refiling.

D. Process

- 1. A complaint involving the above-mentioned grounds shall be reported and/or filed at SB.
- 2. The SB shall send a notice to explain to the PM Counselor within seven (7) days from receipt of the complaint, stating that the response must be submitted back to the SB within 7 days from the receipt of the notice to explain.
- 3. Five (5) days upon receipt of the response from the PM Counselor, the Enforcement Section of the SB shall give recommendations for the deliberation of the hearing body to be created within. Said hearing body shall serve as the recommendatory body of the decision to the Bureau Director and shall issue a Resolution to the Bureau Director within 5 days upon receipt of the recommendation from the Enforcement Section. The final decision shall be approved and issued by the Bureau Director within three (3) days from the receipt of the recommendation of the hearing body.
- 4. Non-receipt of the response from the PM Counselor after two (2) notices would mean that the PM Counselor forfeits his/her right to be heard and would entail the automatic revocation of the Certificate of Accreditation.

XII. INSTITUTIONAL ARRANGEMENTS

A. DSWD Field Office

- 1. Advocate compliance of LGUs for the effective implementation of the PM Counseling program per Joint Memorandum Circulars;
- 2. Address complaints and issues related to PM Counseling through the Regional Technical Working Group (TWG).

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- 3. Represent the Department, as a member, and participate in the Regional Technical Working Group (RTWG) on PM Orientation and Counseling (PMOC) led by the Commission on Population and Development (CPD);
- Coordinate with other concerned agencies (CPD, PSA, DILG, and DOH) to assist in the advocacy with the LGUs in the implementation of the PM Counseling Program to ensure adequate resources, logistics requirements and policy support to the program;
- 5. The Standards Focal shall provide orientation and technical assistance to PM Counselor in complying with the accreditation standards.
- 6. As the need arises, the FO Focal shall communicate to SWIDB and copy furnished SB on emerging concerns that may be considered for course enhancement based on the application of competency learned by the PM Counselor.

B. DSWD Standards Bureau

- 1. Ensure nationwide dissemination of the guidelines;
- 2. Provide technical assistance to FOs and LGUs on the interpretation of guidelines on PM Counselor accreditation;
- 3. Issue Certificates of Accreditation;
- 4. Gather the names and other information such as but not limited to course graduated, current employment, if applicable, office address, and among others through ELMS.
- Represent the Department in the National Technical Working Group (NTWG) for PMOC;
- Address complaints and issues related to PM Counseling through the NTWG for PMOC;
- Maintain a national databank with valid accreditation certificates and expired PM Counselor accreditation certificates;
- 8. Develop and disseminate Information, Education and Communication (IEC) materials on PM Counselor accreditation;
- 9. Conduct policy reviews whenever deemed necessary to address any policy concerns; and
- 10. Manage complaints received against accredited PM Counselors in accordance with existing policies and procedures.

C. Social Welfare Institutional Development Bureau

- 1. Provide training/capability-building and refresher courses on Pre-Marriage Counseling through the DSWD Academy;
- 2. Provide SB focal access to ELMS of the DSWD Academy to track the participation and completion of the learners.
- 3. During ELMS downtime, issuance of advisory and traditional endorsement of all accreditation requirements listed in VIII. Accreditation Process (B.) (item no. 1) to SB via its official email address: **sb@dswd.gov.ph**.
- 4. Issue Certificate of Completion on raining/capability-building and refresher courses;

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- 5. To enhance training modules along PM Counseling services to enhance the skills of the accreditors as well as of the service providers;
- 6. Ensure continuous provision of training programs with Continuing Professional Development (CPD) credits to PM Counselors and accreditors to further enhance their competence in providing quality service to target client groups.

XIII. OTHER ACTIVITIES ON REGULATORY SERVICES

As delegated by the Secretary of the DSWD, the concerned Undersecretary of the DSWD SB shall have the authority to approve prescribed forms, tools, and templates, as necessary and as applicable, instruct the SB to revise the same.

Likewise, as necessary, the concerned Undersecretary/Cluster Head shall have the authority to issue Advisories or Clarificatory Memoranda on the issuance of Certificate of Accreditation and implementation of these guidelines in coordination with the Office of the Secretary, the DSWD FOs and other concerned OBS within and outside of the Department.

The DSWD FOs will provide orientations and technical assistance sessions to applicants and they will inform them about the relevant training/capability-building they can avail of from the DSWD Academy.

XIV. TRANSITORY PROVISION

All PM Counselors with valid accreditation shall still be honored; hence, they may still discharge their function as accredited PM Counselor.

All applicants for PM Counselor accreditation under this guideline shall be treated as <u>"new applicants"</u> upon effectivity of the provisions herein stated.

All pending applications received prior to the effectivity of these guidelines shall be processed under the MC No. 1 series of 2019 by the DSWD FO focal.

XV. REPEALING CLAUSE

These guidelines entirely repealed the following DSWD issuances and their respective accreditation tools, forms, and templates:

- Administrative Order No. 16, series of 2020 Interim Process on the Accreditation of Pre-Marriage Counselors during a State of National Emergency or Calamity;
- Memorandum Circular No. 1, series of 2019 Amended Guidelines in the Accreditation of Pre-Marriage Counselors;
- Memorandum Circular No. 10, series of 2021 Amendment to Section VIII Item 1 of MC 1 s2019 (Amended Guidelines in the Accreditation of Pre-Marriage Counselors); and
- All other issuances that are inconsistent with the same.

XVI. EFFECTIVITY

These guidelines shall take effect after fifteen (15) days from the date of publication in the Official Gazette or a newspaper of general circulation, and shall remain in effect until otherwise superseded, amended, or repealed accordingly. These guidelines shall also be published at the DSWD official website and a certified true copy thereof shall be deposited with the University of the Philippines Law Center.

Issued in Quezon City, Metro Manila.

cretary Date: MAY

Annexes:

Annex A. Application Form for the Accreditation of Pre-Marriage Counselors

Annex B. Assessment Form for the Accreditation of Pre-Marriage Counselors

Annex C. Declaration Form

Annex D. Certificate of Accreditation

Annex E. Process Flowchart on the Accreditation of Pre-Marriage Counselors

Annex F. Flowchart on the Proceedings of Handling of Complaint on Accreditation of Pre-Marriage Counselors

Certified True Copy Ramil R. Edamino Administrative Officer V 2 Records and Archives Mgt. Division

2 8 MAY 2024

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ANNEX A. Application Form

APPLICATION FORM ACCREDITATION FOR PRE-MARRIAGE COUNSELORS

STATUS OF APPLICATION:

New Renewal

Accreditation No.: _____ Date of Issuance: _____ Date of Expiration: _____

I. PERSONAL INFORMATION

1. Name (Surname, First Name, Middle Name):		2. Age:		3. Civil Status:	
4. Present Address:			z		
5. E-mail Address:	6.	Mobile No:		7. Te	elephone No:
8. Tertiary Education:		9. Graduate	e Studies (if	applic	able):
10. PRC Registration No. (if applicable)		11. Validity Period:			
12. Agency where presently connected:					
13. Address (of agency):					
14. Present position:					

II. AGREEMENT

I agree that once I have passed the assessment, the Department shall have the right to post my name and place of work under the category of accredited Pre-Marriage Counselors.

Signature over Printed name of Applicant / Date

For DSWD-SB Staff use only

Recommendations/Action Taken:

- □ For issuance of Certificate of Accreditation
- □ For follow-up of lacking documents
- $\hfill\square$ For technical assistance
- $\hfill\square$ Others, please specify: _

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DSWD Central/Field Office ___, (address), Philippines (Zip Code) Website: http://www.dswd.gov.ph Tel Nos.: _____ Telefax: _____



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Annex B. Assessment Form for the Accreditation of PM Counselors

ASSESSMENT FORM FOR THE ACCREDITATION OF PRE-MARRIAGE **COUNSELORS (PM Counselors)**

STATUS OF APPLICATION:

New Renewal

Accreditation No.:	x
Date of Issuance:	
Date of Expiration:	

PERSONAL INFORMATION ١.

Name of Pre-Marriage Counselor	
Office / Agency Name	
Office / Agency Address, if applicable	
Contact information:	
Mobile number	
Landline number	
Email address	
Sex	

П. EDUCATIONAL ELIGIBILITY

LEVEL	SCHOOL (write in full)	DEGREE/COURSE
COLLEGE		
GRADUATE STUDIES		



III. TRAININGS PROGRAMS ATTENDED

TITLE OF TRAINING PROGRAM/S	DATE OF ATTENDANCE (MM/DD/YR)	CONDUCTED / SPONSORED BY
	1. The second	
	1	

(Please use a separate sheet if necessary.)

Recommendation:

In view of the above findings, Ms./Mr.

(Name of Applicant)

has satisfactorily met the standards for accreditation. The issuance of Certificate of Accreditation is hereby recommended with a validity period of five (5) years for implementing Pre-Marriage Counseling to would-be-married couples.

Prepared/ Assessed by:

Name and Signature of DSWD SB Assessor

Position/Designation / Date

Concurred by:

Name and Signature of DSWD SB Supervisor

Position/Designation / Date

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DSWD | (CLUSTER NAME / FIELD OFFICE NO.) | (OFFICE NAME)

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Annex C. Declaration Form



DECLARATION FORM

APPLICATION FOR PRE-MARRIAGE COUNSELOR

I, _____, hereby declare that:

1. I am of legal age and a resident of the Philippines;

- 2. I have no pending reports, case of administrative and/or criminal case particularly on graft and corruption; incompetence, exploitation, abuse or neglect of the case before any court/authorized body;
- 3. I have never been found guilty/convicted before any court in relation to abuse and exploitation of clients, or any crime involving moral turpitude;
- 4. I am free from any financial liability/obligation from past and current partnerships with the DSWD that involve a transfer of funds; and
- 5. All personal data, as defined under the Data Privacy Law of 2012 and its implementing rules and regulations, along with account transaction information or records with the Department of Social Welfare and Development may be processed, profiled, or shared to requesting parties or for the purpose of any court, legal process, examination, inquiry, and audit or investigation of any authority.

Furthermore, I declare under penalty of perjury, that all information provided in my application are true and correct to the best of my personal knowledge and are based on authentic records submitted to the Department of Social Welfare and Development. Supplying false or misleading information or producing falsified documents shall be grounds for appropriate legal action against me and will result in the revocation of the issued certificate.

SIGNATURE OVER PRINTED NAME

DESIGNATION / POSITION / TITLE

Subscribed and sworn to before me, a Notary Public in and ______, affiant exhibiting to me his/her ______ issued at ______ and expiring on ______, who was identified at ______ and expiring on ______, who was identified by me through competent evidence of identity to be the same person who presented the foregoing instrument and signed the instrument in my present, and who took an oath before me as to such instrument.

Witness my hand and seal this ____ day of _____, _____

Doc No. _____ Page No. _____ Book No.____ Series of _____ NOTARY PUBLIC





Annex D. Certificate of Accreditation

STANDARDS BUREAU Batasan Pambansa Complex, Constitution Hills, Quezon City

Awards this

Certificate of Accreditation

to

Name

for demonstrating competence as a Pre-Marriage Counselor pursuant to DSWD Memorandum Circular No. _____ Series of _____ and Executive Order No. 209 entitled "Family Code of the Philippines".

This certificate of accreditation is valid for *five* (5) years covering the period from *>>Date of issuance to >>Expiration date.* Further, this accreditation is non-transferable.

Issued this _____ day of _____ in _____ City, Philippines.

Undersecretary Standards and Capacity Building Group

Accreditation No. : DSWD-SB___- PMC -FO___-20____

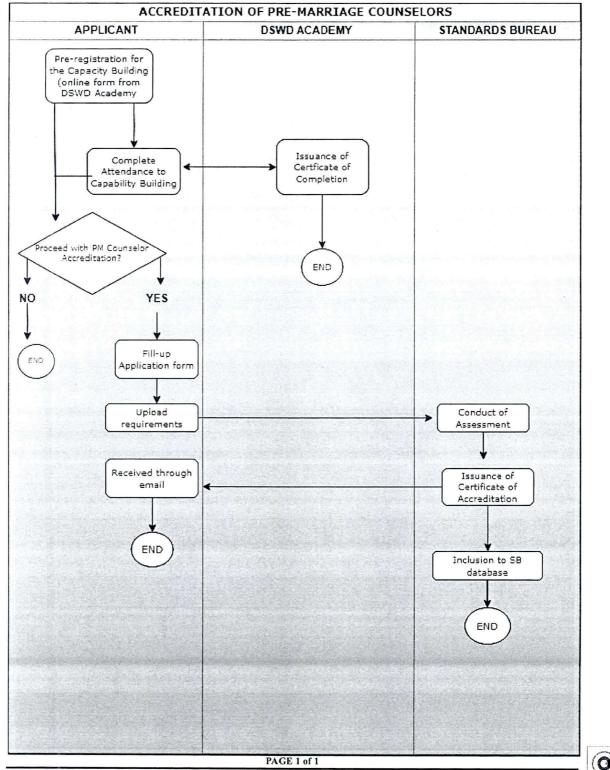


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DSWD Central Office, IBP Road, Batasan Pambansa Complex, Constitution Hills, Quezon City, Philippines 1126 Website: <u>http://www.dswd.gov.ph</u> Tel Nos.: (632) 8 931-8101 to 07 Telefax: (632) 8 931-8191

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Annex E. Process Flowchart on the Accreditation of Pre-Marriage Counselors

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DSWD Central/Field Office ___, (address), Philippines (Zip Code) Website: <u>http://www.dswd.gov.ph</u> Tel Nos.: _____ Telefax: _____

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Annex F. Process Flowchart on Proceedings of Handling of Complaints on Pre-Marriage Counselors

