

ADMINISTRATIVE ORDER
No. 25
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SUBJECT: FY 2023 THRUSTS AND PRIORITIES

I. RATIONALE AND CONTEXT

The Department of Social Welfare and Development (DSWD)'s efforts to deliver services to the poor, vulnerable, and disadvantaged sectors of society were tested in the previous years. Despite the challenges of the pandemic and the multiple, overlapping, and even simultaneous disasters in the country, it improved its administration at the same time. These transformation initiatives were realized with the Department-wide ISO 9001:2015 Certification's success and the Performance Governance System (PGS) adoption.

The FY 2023 Thrusts and Priorities is anchored in the Ambisyon Natin 2040 and Executive Order 221, series of 2003, in which the Department provides assistance to local government units (LGUs), non-government organizations (NGOs), other national government agencies (NGAs), people's organizations (POs) and members of civil society in effectively implementing programs, projects and services that will alleviate poverty and empower disadvantaged individuals, families, and communities for an improved quality of life as well as implement a statutory and specialized program which directly lodged with the Department and/or not yet devolved to LGUs.

With the new leadership, the opportunity provided by the devolution and the challenge of recovering from the impact of the pandemic, the premise of the DSWD is still to improve the service delivery of the statutory and specialized program as well as sustain organizational excellence. Thus, the identified critical strategies listed below aim for the improved beneficiary experience on the proposition of "**Bawat Buhay Mahalaga**".

II. OBJECTIVE

This document shall guide and direct all DSWD Clusters, Bureaus, Services, National Program Management Offices, and Field Offices in the policy development and formulation of strategic contributions, work, and financial plans, office performance contracts, and operational guidelines for program implementation in the context of the new normal.

III. THRUSTS AND PRIORITIES FOR THE DEPARTMENT

A. *Enabling Social Protection Policy Environment*

Being the leader in the social protection and social welfare and development sector, the DSWD will develop an array of plans, and policies that aim to reduce the impact of risks and vulnerabilities and empower disadvantaged individuals families and communities. It shall ensure the alignment of these plans with regional and international commitments. Synchronous with these, are the monitoring and evaluation of the Department's efforts in attaining its goals and its contribution to the Sustainable Development Goals (SDGs).

	Priorities	Lead/ Responsible Office
1.	Mainstream the social protection in the Comprehensive Development Plan (CDP) and Annual Investment Plan (AIP) of LGUs	PDPB
2.	Implement the Devolution Transition Plan <ul style="list-style-type: none"> - Capacity Development Agenda for LGUs - Grant the incentive package for LGUs implementation of devolved social welfare services 	PDPB, PMB, SLP NPMO STB SWIDB, and Field Offices
3.	Issuance of policies in support of the implementation of the DSWD Devolution Transition Plan and Thrust of the DSWD Policy Agenda	DTC and PDPB
4.	Approval of the Social Protection Plan 2023-2028	PDPB
5.	Approved DSWD Digital Transformation Strategy Map to provide a roadmap of interventions to achieve the vision for digital delivery of social protection	PDPB
6.	Approved DSWD Strategic Plan 2024-2028	PDPB
7.	Conduct three (3) policy research and evaluation studies of Social Protection Programs and services for Senior Citizens, Near Poor, and Individual, Families, and Communities in Crisis Situations aligned with the high-priority topics of the DSWD Research and Evaluation Agenda	PDPB and FO X
8.	Approved DSWD Legislative Agenda	DLLO
9.	Approved Social Protection Technology Agenda	STB
10.	Integrate Sustainable Development Goals SDGs monitoring to the monitoring and evaluation system of the Department	PDPB
11.	Develop an interoperability mechanism on the use of Listahanan	NHTS

B. Improve Social Protection Program Implementation

The DSWD implements statutory and specialized programs and continues to strengthen the social welfare system. It provides appropriate interventions based on the accurate analysis of the beneficiaries' situation towards reducing vulnerability, improving their well-being, and sustaining their resilience.

	Priorities	Lead/ Responsible Office
1	Improve the well-being of 300,000 4Ps Self-Sufficient households	4Ps NPMO
2.	Implement the Replacement Policy to cover 4.4 million households	4Ps NPMO
3.	Restore the functioning of beneficiaries through the provision of the Assistance to Individuals in Crisis Situation program	AICS
4.	Improve the socio-economic conditions of beneficiaries of the Sustainable Livelihood Program	SLP
5.	Reduce poverty and promote good governance in communities through a community-driven approach	KALAHI-CIDSS
6.	Eleven (11) DSWD Center and Residential Care Facilities are Level III Accredited	PMB, SB
7.	Establish the Mindanao disaster response center/hub	NRLMB
8.	Improve the response time to disaster management by providing at least 10% of the total request within 72 hours after the receipt of validated relief augmentation requests through various reporting tools	DRMB, NRLMB, and Field Offices
9.	Increase the number of Regional Resource Operations Centers (RROCs) meeting relief preposition standards	NRLMB and Field Offices
10.	Adopt a digitized payment scheme in the provision of assistance and services	DRMB and FMS

	Priorities	Lead/ Responsible Office
11.	Develop and enhance operational models on forecasting for the delivery of immediate relief and early recovery service	DRMB and ICTMS
12.	Ensure the nationwide implementation of the model of intervention for Adolescent Mothers and their Families	STB and PMB
13.	Establish the Kiosk for Public Assistance Helpdesk and Citizens Charter	PMB
14.	Continue the provision of proactive support services to VAWC Victims and Solo Parents	PMB
15.	Study the creation of the action centers for transient individuals	STB

C. Propel Organizational Excellence

To be able to sustain organizational excellence, the Department will continue to expand its Quality Management System, develop highly competent personnel, capitalize on information technology and commit to improved financial performance.

	Priorities	Lead/ Responsible Office
1.	Expand the DSWD Quality Management System certified by the ISO 9001:2015.	OAS-SWD
2.	Enhance the DSWD Strategic Performance Management System to streamline processes for the Department, offices, and personnel	PDPB
3.	Ensure 95% budget utilization rate (Obligation and disbursement)	All OBS Cluster Head with FMS as the reporting office
4.	Automate the financial management core processes and generation of reports	FMS
5.	Develop the Medium Term Expenditure and Costing Plan	FMS and PDPB

	Priorities	Lead/ Responsible Office
6.	Attain the PRIME-HRM Maturity Level III at the Central Office and 50% Level III indicators for Field Offices	HRMDS
7.	Implementation of Internal Policy Guidelines in Flexi Work-Schedule	HRMDS
8.	Full implementation of the Magna Carta for Public Social Workers and other Social Welfare and Development Workers	HRMDS
9.	Request for the Regularization of Contract of Service Workers to DBM	HRMDS
10.	Deploy the Protective Services Information System (PSIS) to other facilities (aside from the Reception and Study Center for Children (RSCC), to establish a database for clients being served in the CRCFs	PMB and ICTMS
11.	Full automation of the Harmonized Planning Monitoring and Evaluation system	PDPB and ICTMS
12.	Operationalize a harmonized disaster response information management system for critical services on Disaster Response and Early Recovery	DRMB and ICTMS
13.	Institutionalize capacity building program for Quick Response Teams (QRTs)	DRMB

D. Foster Stakeholder Engagement and Collaboration

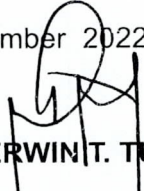
The DSWD has been a conduit in providing partnership opportunities to the communities anchored on convergence as a way to ensure larger scope or services to optimize resources and talents.

	Priorities	Lead/ Responsible Office
1.	Mainstream the department's plan and positions utilizing existing mechanisms and structure	All Offices
2.	Issuance of the TARA Operational Guidelines and Menu of Interventions	SWIDB in partnership


	Priorities	Lead/ Responsible Office
		with OBS
3.	Assess LSWDOs with improved SDCCA Functionality. Level 2 - 15 PSWDOs - 62 CSWDOs Level 3 - 36 PSWDOs - 43 CSWDOs	SWIDB in partnership with Field Offices
4.	Forging of Public-Private Partnership in Disaster Risk Reduction and Management	DRMB and NRLMB
5.	Issue with certificates of Registration and/or License to Operate to 200 SWDAs	SB
6.	Accredit programs and services of 150 SWDAs	SB
7.	Robust and Sustainable Cooperation with Development Partners on Social Protection and Social Welfare	RGMO

For Compliance.

Issued in Quezon City, this 14th day of _____ September 2022


ERWIN T. TULFO
Secretary

Certified True Copy


Ramil R. Egamino 16 SEP 2022
Administrative Officer V
Records and Archives Mgt. Division